

Money Mentor Terms & Conditions Consumer

1. Introduction

Welcome to Money Mentor. These Terms & Conditions govern your use of our website and services. By accessing or using our services, you agree to comply with and be bound by these terms. If you do not agree with any part of these terms, please do not use our services.

2. Services Provided

Money Mentor offers financial mentoring services, including but not limited to:

- Discovery Sessions
- Momentum Packages
- Mastery Packages
- Money Mentor Flex (hourly rate sessions)
- Financial Seminars

3. Appointments and Cancellations

- **Booking:** All sessions must be booked through our website or directly with Money Mentor. Confirmation of booking will be provided via email.
- **Cancellations:** Clients may cancel or reschedule appointments with at least 72 hours' notice. Cancellations within 72 hours of the scheduled time may be subject to a cancellation fee of 50% of the session price.
- **No Shows:** Failure to attend a scheduled session without prior notice will result in a charge of the full session price.
- **Distance Selling Regulations:** If you book our services online or over the phone, you have the right to cancel your booking within 14 days of confirmation without any charge, provided the service has not commenced.

4. Fees and Payments

- **Service Fees:** Fees for our services are listed on our website and are subject to change. The price applicable at the time of booking will be honored.
- **Payment Terms:** Payment for services must be made in advance. We accept various payment methods, including credit/debit cards and PayPal.
- **Refunds:** Refunds will be issued at the discretion of Money Mentor. Typically, refunds are only provided if a session is canceled by us or under extenuating circumstances.

5. In-Person Meetings

Our standard services are conducted virtually. In-person meetings can be arranged upon request and may incur additional fees to cover travel and other expenses. Please contact us directly to discuss and arrange in-person consultations.

6. Confidentiality and Data Protection

- Confidentiality: All information shared during sessions is confidential and will not be disclosed to third parties without your consent, except as required by law.
- Data Protection: We are committed to protecting your privacy. Our Privacy Policy outlines how we collect, use, and safeguard your personal information in compliance with the GDPR and the Data Protection Act 2018.

7. Limitation of Liability

Money Mentor provides financial mentoring services to guide and educate. We do not provide financial advice regulated by the FCA. We are not responsible for any decisions made based on the guidance provided. Clients are encouraged to seek professional advice before making significant financial decisions.

8. Intellectual Property

All content on the Money Mentor website, including text, graphics, logos, and images, is the property of Money Mentor and protected by copyright laws. Unauthorized use of any material is prohibited.

9. Changes to Terms

We reserve the right to update or modify these Terms & Conditions at any time without prior notice. Any changes will be effective immediately upon posting on our website. Your continued use of our services constitutes acceptance of the revised terms.

10. Governing Law

These Terms & Conditions are governed by and construed in accordance with the laws of England and Wales. Any disputes arising from these terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

11. Contact Information

If you have any questions or concerns about these Terms & Conditions, please contact us at:
Email: info@moneymentor@live.com Phone: 07900190285.

Money Mentor Business Terms & Conditions B2B

1. Introduction

Welcome to Money Mentor. These Terms & Conditions govern the provision of our financial mentoring services to businesses. By engaging our services, you agree to comply with and be bound by these terms. If you do not agree with any part of these terms, please do not use our services.

2. Services Provided

Money Mentor offers comprehensive financial mentoring services tailored to your business needs, including but not limited to:

- Discovery Sessions
- Momentum Packages
- Mastery Packages
- Money Mentor Flex (hourly rate sessions)
- Financial Seminars

3. Appointments and Cancellations

- **Booking:** All sessions must be booked through our website or directly with Money Mentor. Confirmation of booking will be provided via email.
- **Cancellations:** Clients may cancel or reschedule appointments with at least 72 hours' notice. Cancellations within 72 hours of the scheduled time may be subject to a cancellation fee of 50% of the session price.
- **No Shows:** Failure to attend a scheduled session without prior notice will result in a charge of the full session price.

4. Fees and Payments

- **Service Fees:** Fees for our services are listed on our website and are subject to change. The price applicable at the time of booking will be honored.
- **Payment Terms:** Payment for services must be made in advance unless otherwise agreed. We accept various payment methods, including credit/debit cards and bank transfers.
- **Late Payments:** Payments not received by the due date may incur interest at a rate of 8% per annum above the Bank of England base rate, in accordance with the Late Payment of Commercial Debts (Interest) Act 1998.

5. In-Person Meetings

Our standard services are conducted virtually. In-person meetings can be arranged upon request and may incur additional fees to cover travel and other expenses. Please contact us directly to discuss and arrange in-person consultations.

6. Confidentiality and Data Protection

- **Confidentiality:** All information shared during sessions is confidential and will not be disclosed to third parties without your consent, except as required by law.
- **Data Protection:** We are committed to protecting your privacy. Our Privacy Policy outlines how we collect, use, and safeguard your business information in compliance with the GDPR and the Data Protection Act 2018.

7. Limitation of Liability

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